

Organization Name

Aga Khan Health Service, Tanzania (AKHST)

Background Information

AKHST, an institution of the Aga Khan Development Network, completed a major Phase II expansion of the Aga Khan Hospital, Dar es Salaam in 2018.

Expansion Goal

The expansion aimed to enhance the hospital's facilities and infrastructure, transforming it into an ultramodern 170-bed facility. This development strengthens its capacity to provide high-quality medical care and positions it as a tertiary care, referral, and teaching hospital.

Phase II Development Focus Areas

- Comprehensive cardiology programme
 - Oncology services
 - Neurosciences
 - Orthopaedics and trauma
 - Diagnostic imaging
 - Critical care
 - Women and child health programmes
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Accreditations and Affiliations

- JCI accredited, meeting international standards of quality and patient care
 - Teaching site for The Aga Khan University, offering postgraduate programs leading to Master of Medicine in:
 - Family Medicine
 - Internal Medicine
 - Surgery
 - Obstetrics and Gynecology
 - Paediatrics and Child Health
 - Accredited internship site
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Outreach Health Facilities

AKHST plans to establish 35 outreach health facilities across Tanzania. Currently, 19 clinics have been established and are linked to the main hospital in Dar es Salaam.

Career Opportunity

Position Title: Patient Safety Officer (1 Position)

Reports to: Operations Manager

Duty Station: Dar es Salaam

Position Summary

The Patient Safety Officer is responsible for fostering and strengthening a patient safety and patient-centered culture within AKHST. The role involves coordinating across departments to improve processes, reduce clinical errors, and prevent adverse patient outcomes.

Key Responsibilities

- Ensure implementation of patient safety standards in line with JCI, SafeCare, and hospital requirements
 - Oversee compliance with International Patient Safety Goals (IPSG)
 - Conduct internal clinical audits and participate in external audits
 - Participate in mortality and morbidity reviews and provide guidance
 - Train and support clinical teams on IPSG and institutional policies
 - Participate in CME, CNE, and staff orientation sessions on quality and patient safety
 - Prepare monthly and quarterly IPSG compliance reports and validate data
 - Collaborate with the Operations Manager on policies, programs, and action plans
 - Support Joint Commission International accreditation and other quality initiatives
 - Perform clinical audits to ensure best practices in patient care
 - Contribute to development and review of clinical policies and procedures
 - Monitor and report patient falls and pressure ulcers; facilitate root cause analysis
 - Support improvements in clinical delivery systems
 - Coordinate incident review processes for patient safety events
 - Review and log patient transfers to ensure safety and quality
 - Conduct monthly ambulance audits
 - Coordinate chart audits and ensure compliance with documentation standards
 - Perform other duties as assigned
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Education and Experience Requirements

- Bachelor's degree in Nursing from a recognized institution

- Valid registration and practicing license with the Tanzania Nursing and Midwifery Council (TNMC)
 - Minimum of two (2) years of clinical experience in a hospital setting
 - Background in health management or public health is an added advantage
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Equal Employment Opportunity Statement

AKHST is an equal opportunity employer. We embrace diversity in skills, perspectives, and ideas. Applications from individuals of all backgrounds—including age, gender, religion, race, national origin, and persons with disabilities—are strongly encouraged.

Application Instructions

Interested candidates should submit the following documents:

- Application letter
- Curriculum Vitae (CV)
- Copies of education certificates

Submission Email: hr@akhst.org

Subject Line: Position Title (Patient Safety Officer)

Note: Only shortlisted candidates will be contacted.

Application Deadline

Sunday, 11th May 2026 (End of Business Day)

Environmental Commitment

AKHST is committed to addressing climate and environmental challenges. The organization is working towards achieving near net-zero carbon operations by 2030. All staff are expected to contribute to this goal within their roles. Applicants with experience or interest in environmental sustainability are encouraged to apply.